



QP CODE: 21101196

Reg No : .....

Name : .....

**B.Sc DEGREE (CBCS) EXAMINATION, APRIL 2021**

**Sixth Semester**

B.Sc Psychology Model I

**CORE COURSE - PY6CRT18 - MANAGING BEHAVIOUR IN ORGANIZATIONS**

2017 Admission Onwards

8D235CD4

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. Group think
2. Autonomous work group
3. Pseudoparticipation.
4. Conditional vs Unconditional strokes.
5. Culture based on competing values
6. Stories
7. Changing Technology
8. Structural Inertia
9. Destructive stress
10. Personal control and stress
11. Triple- bottom-line reporting
12. Disadvantages of social responsibility

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. What are the dysfunctions of Rational models of decision making?





14. Conflict handling styles.
15. Meaning and types of Grievance.
16. Types of Culture
17. How does employee selection affect maintenance of organizational culture?
18. How can a culture of Innovation be stimulated?
19. How does directive counselling differ from co operative counselling?
20. Personality characteristics associated with unethical behaviour.
21. Explain employee privacy issue.

(6×5=30)

**Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Compare Individual decision making with Group decision making.
23. What are Power Bases? Write a note on tactics and Indian perspective on Power.
24. Explain and evaluate the various approaches to managing organizational change.
25. What is coping? Explain the different coping strategies of stress.

(2×15=30)

